



## ADVISORY NEIGHBORHOOD COMMISSION 2F

Government of the District of Columbia

5 Thomas Circle, NW, Washington, D.C. 20005

Telephone: (202) 667-0052 Fax: (202) 667-0053 [www.anc2f.org](http://www.anc2f.org)

### Commissioners

2F01 Charles Reed, *Chairman*

2F02 Jim Brandon, *Vice Chairman*

2F03 Christopher Dyer

2F04 Bob Ellison, *Secretary*

2F05 Sandra Biasillo, *Treasurer*

2F06 Michael Nelson

March 1, 2006

*(Via First Class Mail)*

Ms. Suzanne J. Peck, Chief Technology Officer

Office of the Chief Technology Officer

441 4<sup>th</sup> Street NW, Suite 930 South

Washington, DC 20001

Re: Support of ANC2F Use of the Online City Service Request Center

Dear Ms. Peck,

We recently established a Committee on Crime and Public Safety, which set up an account (username "anc2fcrimecomm") with the online city service request web page. The service request web page is a wonderful tool. Our intent is to request, monitor and track city services that may affect crime and safety in the Logan Circle area, and, when appropriate, engage in a dialogue with city agencies on the level of support provided.

We would like to have you support this approach and obtain your technical assistance as needed. We would appreciate the appointment of a contact that could assist us in maximizing the utilities of the web page. One item we are interested in is the ability of the web page to provide performance analysis of the servicing city agency. We would be happy to "beta" test future versions of the web page.

Recently, we had a problem where our requests, 17 at the time, dropped off the web page and were not visible to our users. One of your employees, Mr. David Strigel, was exceptionally helpful in correcting the problem. We appreciate his efforts.

My point of contact is Mike Sheaffer. He can be reached at 703-695-0284 or via e-mail at [mksusa@aol.com](mailto:mksusa@aol.com). I am requesting and would appreciate the courtesy of a response within 15 days business days of the above date.

Sincerely yours,

Charles Reed

Chairman

cc *(via e-mail)*

Jennifer Trock, President, Logan Circle Community Association

CCPS06-05