

**Government of the District of Columbia**  
**Mayor's Office of Community Relations and Services**



Dear Resident/Business Owner,

It has come to our attention that you have graffiti on your property. We wanted to make you aware that the District offers free graffiti removal services thru the Department of Public Works (DPW).

As part of our efforts to keep the District clean and attractive, DPW deploys three graffiti removal crews Monday through Friday, whenever temperatures are above 45° F. DPW's crews clean graffiti from public space and private property with the "Graffiti Blaster," a high-pressure liquid spray that physically strips painted graffiti off of surfaces, such as sidewalks, bridges and exterior walls. When powerwashing is impractical, DPW crews resort to simpler methods, such as simply painting over the graffiti or scrubbing the surface with chemically-treated cleaning cloths.

If you would like to request graffiti removal services, you may make a request thru the DC government website's Service Request Center at [DC.gov](http://DC.gov) or by calling the Mayor's Citywide Call Center at (202) 727-1000 between 7AM and 7PM. After filing your request you will be given a confirmation number. Please save this number for your records as it will allow us to track your request if service is not delivered in a timely and efficient matter.

When filing your request, please provide as many details about the graffiti as possible - a precise location, medium used (magic marker, spray paint, paint pen, etc.), and the composition of the surface (wood, brick, metal, stucco, etc.) it was placed on. You can follow this same basic procedure when reporting graffiti on public property.

You will also need to sign a waiver allowing the government to work on your property. You must be the owner of the property to sign this waiver. A copy of the waiver is located on the reverse of this letter. When filling out this waiver, please write the confirmation number provided by the Call Center or DC.gov website in the upper right-hand corner where it says "Hansen number." Fax the completed waiver to the number located at the bottom of the sheet.

Mayor Adrian M. Fenty is committed to ensuring all neighborhoods are clean, safe, healthy, and economically-vibrant. We need your help in achieving that goal. Please report any and all issues with city infrastructure that you observe to 727-1000 or thru [DC.gov](http://DC.gov) as soon as possible. Thank you in advance for your help and support.

If you have any further concerns or questions, you may feel free to contact us at the numbers below.

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